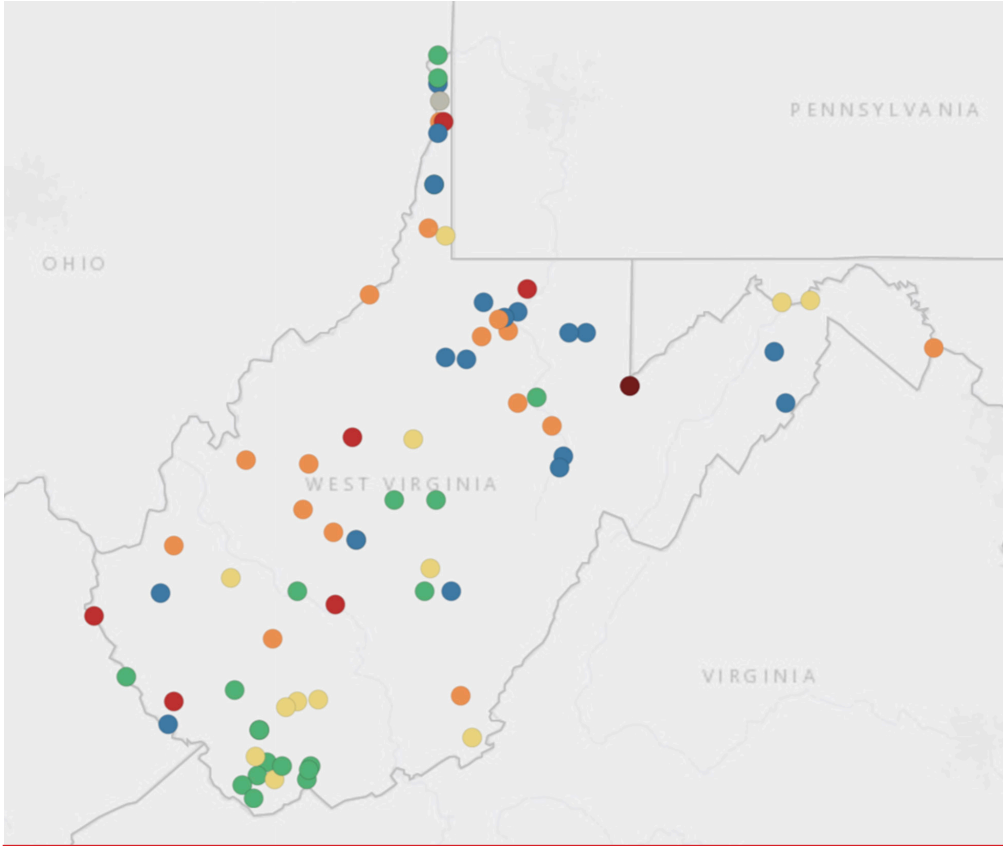


**The Impact of COVID-19 on Rural and Tribal Water and Wastewater Systems**



# WEST VIRGINIA



**76** respondents

**92%** of respondents were small systems  
 ≈ **3,114** residents  
 Average system size of respondent

**FACILITIES TYPE:**  
**47.4%** water | **47.4%** both  
**5.2%** wastewater

**5:** Average full-time staff size  
 Many supplement with part-time, contract or volunteer staff

Has the COVID-19 pandemic negatively impacted your system's financial position, or do you anticipate negative impacts?  
**37% : Yes**  
**42% : No**  
**21% : Not sure**

**FINANCIAL VIABILITY**  
 How long respondents can continue to pay for all system expenses under the current financial circumstances due to COVID-19:

- N/A: Already could not cover all costs
- Less than 2 months
- 2 to 6 months
- 7 to 12 months
- More than a year
- Don't know/ too early to tell
- Don't want to answer

**32% of all WV respondents cannot sustain losses for more than six months of current financial conditions**

**83% of small systems** indicated they experienced a **decrease in revenues**, comparing April 2019 to April 2020 (n = 24)

**\$10,000**  
 WV small system respondent median monthly revenue decrease (n = 20)

- Challenges faced because of financial conditions:
- Paying bills
  - Paying staff
  - Paying back debt
  - Delays/limitations to capital improvement

**About the survey:** In early May, the RCAP Network surveyed communities to understand the financial impact of the COVID-19 pandemic on rural and tribal water and wastewater systems. Results are from systems the RCAP Network serves and are not representative of all small systems. These results, however, provide an important snapshot of rural and tribal experiences so policymakers can make informed decisions on how to address these issues during COVID-19 recovery.



The Great Lakes Community Action Partnership (GLCAP), the Great Lakes RCAP, began as a Community Action Agency more than 50 years ago serving Ohio and has since expanded to seven states. GLCAP provides rural development solutions for small communities for a variety of needs. Visit [glcap.org](http://glcap.org) for more info.